

# "Cultivating Excellence towards a Shared European Administrative Space: Connecting the Western Balkans and Italian Administration through the Public Servants Capacity Building and Mobility Programme"

## DRAFT PROGRAMME

### Capacity-building program in the area of Digital Transformation

The goal of the capacity development activity of ReSPA and SNA in the area of *Digital Transformation* is to add the new to the existing knowledge of senior civil servants working in different areas of the Digital Transformation pertaining to the **significance and impact of public policies for strengthening the capacity of public administrations for their digital transformation.**

Two capacity-building events will be used to increase the level of information on one side and on the other side for getting new knowledge with in-depth insights related to public policies in the area of digital transformation.

This capacity-building activity will have the following segments:

1. two days of training in Montenegro;
2. two days of training in Italy, followed by one and a half days of mobility visits of public servants from the Western Balkans to Italian institutions;
3. A joint online session with the participants of other streams of the programme.

The first capacity-building event will focus on the policies developed in the EU to accelerate Europe's digital transformation, building on progress toward a fully functioning Digital Single Market. The harmonization of national laws in EU is followed with the development of the digital-related regulatory framework. The second capacity-building event will be centered around the role, impact, and examples of policies in Italian public administration for enhancing the delivery of digitized services and for embracing modernization. The opportunity will be provided to get close insight and to get acquainted with the Italian-selected policies that relate to the design of digital services, accessibility, using cloud in public administration, reusing of software, using AI, use of digital signatures and electronic identification for trust services.

This two-module capacity development activity will bring together **18 public servants** of governmental institutions of senior level with experience in managerial roles in important ministries, institutions, or departments authorized to propose policies or participate in the key stages of developing digitized public services.

The first segment will be organized in Podgorica.

#### Capacity building module in Podgorica, Montenegro

**Dates: 4-5 April 2024** (following the launching Conference planned for 3 April 2024)

## Day 1

|               |   |
|---------------|---|
| 9:00 – 9.20   | <b>Introduction to the goals of the workshop</b> <ul style="list-style-type: none"><li>• <i>ReSPA representative.</i></li><li>• <i>SNA representative</i></li></ul>   |
| 9.20 – 9.45   | <b>Presentation of participants and lecturers</b>   |
| 9.45 – 11.00  | <b>Introduction to EU Digital Policies Part I</b> <ul style="list-style-type: none"><li>• <i>What is Digital Single Market and its relevance for public administration</i></li></ul> <p>ReSPA expert – Aleksandar Mastilović</p>  |
| 11.00 – 11.30 | <i>Coffee Break</i>   |
| 11.30 – 13.00 | <b>EU Digital Policies, Programmes and Initiatives programmes and initiatives (part 1)</b> <ul style="list-style-type: none"><li>• <i>Single Digital Gateway Regulation and its EU digital policy objectives and case study Croatia</i></li></ul> <p>ReSPA EU Expert - Daniel Hinšt</p> |
| 13.00 – 14.00 | <i>Lunch Break</i>  |
| 14.00 – 15.00 | <b>Thematic Policies and Regulations Part I</b> <ul style="list-style-type: none"><li>• <i>Insights into key policies in the area of interoperability and cybersecurity (EIF and The Interoperability Act, NIS 2 Directive)</i></li></ul> <p>ReSPA expert - Aleksandar Mastilović</p>   |
| 15.00 – 15.45 | <b>Thematic Policies and Regulations Part II</b> <ul style="list-style-type: none"><li>• <i>Overview of the most recent EU policy on AI and perceived impact on digital government</i></li></ul> <p>ReSPA expert - Art Alishani</p>   |
| 19:00         | <i>Fireside Chat</i><br><i>Almir Badnjevic, IDDEEA, BiH</i>   |

## Day 2

|               |   |
|---------------|---|
| 09.00 – 09.15 | <b>Summary presentation of the first day and expected results from the second day</b> <ul style="list-style-type: none"> <li>• <i>Tour de table</i></li> </ul>  |
| 09.15 – 10.15 | <b>EU Digital Policies, Programmes and Initiatives (part 2)</b> <ul style="list-style-type: none"> <li>• <i>Exploring "A Europe fit for the digital age" initiative and overview of Europe's "Digital Compass" and the respective goals and indicators</i></li> <li>• <i>Digital Europe Programme and Digital Wallet - main elements</i></li> </ul> <p>ReSPA EU Expert - Daniel Hinšt</p>   |
| 10.15 - 11.00 | <b>Aligning with EU policies and Impact on Digital Transformation in Western Balkans</b> <ul style="list-style-type: none"> <li>• <i>Transposing key EU policies on digital transformation - challenges and opportunities, ensuring the conditions, piloting the policies, use of pre-accession instruments</i></li> </ul> <p>ReSPA expert – Aleksandar Mastilović</p>  |
| 11.00 – 11.30 | <i>Coffee Break</i>   |
| 11.30 - 13.00 | <b>Good practices related to the implementation of policies and programmes - selected WB good practices</b> <ul style="list-style-type: none"> <li>• <i>Digital Wallet case study– IDDEEA, Bosnia and Herzegovina, Almir Badnjevic, Director</i></li> <li>• <i>Interoperability-cross border, eIDAS, Montenegro , Ministry of Public Administration – Danilo Racic, Senior Civil Servant</i></li> <li>• <i>Digital Europe Programme – Ministry of Information and public Administration, North Macedonia – confirmed, <b>name to be communicated by LO</b></i></li> </ul> |
| 13.00 – 14.00 | <i>Lunch break</i>  |
| 14.00 – 16.00 | <b>Policy Implementation – workshop</b> <ul style="list-style-type: none"> <li>• <i>Group discussions on benefits and challenges of developing policies for digital transformation-selected topics: Cyber security, AI</i></li> <li>• <i>Group discussion on the implementation of the policies-ensuring the conditions and implementation - selected topics: Interoperability, e IDAS</i></li> </ul> <p><i>Format: World café</i></p> <p>ReSPA Expert Art Alishani ( co-facilitation Aleksandar Mastilović)</p>  |